



Help and support

Within the application

We've tried to make the RDF Planner as intuitive as possible, and hope that you're enjoying to use it. We've made a variety of help and support available within the RDF Planner including:

- [An introduction to the RDF](#)
- [An introduction to the RDF Planner](#)
- [RDF Planner Frequently Asked Questions \(FAQs\)](#)
- [RDF Planner Glossary](#)

Help and support for researchers

Researchers are encouraged to use the help and support within the application as detailed above.

If you have any problems accessing your account, or have any questions related to accessing the application via your organisations subscription, please contact your subscription administrator.

If the application help and support does not answer your questions, and if you are unable to contact your subscription administrator, please contact Vitae at rdflplannerhelpdesk@vitae.ac.uk.

Help and support for subscription administrators

All subscription administrators should have been provided with a short written brief on how to setup a subscription, detailing how to use some of the major functions within the RDF Planner administration interface. In addition to this, subscription administrators are encouraged to check the RDF Planner FAQs which contain answers to many frequently asked questions.

Vitae are available to provide support to subscription administrators in using the RDF Planner administration interface should additional assistance be needed.

If your questions are not answered in the short setup guide for administrators or within the FAQs, then please ask your question at rdflplannerhelpdesk@vitae.ac.uk.